



PASCHIM GUJARAT VIJ COMPANY LIMITED

Registered & Corporate Office, "Paschim Gujarat Vij Seva Sadan"

Off. Nana Mava Main Road, Laxminagar, Rajkot – 360 004

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Pursuant to GERC Regulations on Consumer Grievances and Redressal Forum and Ombudsman, Notification no. 2 of 2019, Company hereby invites application from eligible candidates for the post of: "**CHAIRPERSON**" of **Consumer Grievances Redressal Forum (CGRF)** for **Rajkot** Forum in prescribed format.

Qualification: The Chairperson of the Forum shall be (i) a retired district judge / a retired senior judicial officer, or (ii) a retired civil servant not below the rank of Collector, or (iii) a retired electrical engineer not below the rank of Superintending Engineer or equivalent and having at least Twenty (20) years of experience, with adequate knowledge of power sector. Experience related to consumer affairs will be preferred.

Preferably having working knowledge of the vernacular language of the state of Gujarat.

Age: Not above 65 years.

Profile: The Forum shall have the jurisdiction to entertain the Complaints/ Grievances as may be decided by the Licensee.

Jurisdiction of Rajkot Forum comprises of Rajkot-City, Rajkot-Rural, and Morbi Circles covering Rajkot and Morbi Districts.

The Forum shall conduct its business and hold the hearings at its Head Office and also at District level. In order to expedite disposal of the Complaints/Grievances and to provide convenient access to the consumers, the Forum shall hold at least one sitting in a week on a specific day at Forum Head Quarter. At least one sitting in a month shall be held at the headquarters of the districts within its jurisdiction.

Chairperson shall have the general powers of superintendence and control over the Forum.

Remuneration: Rs.5000/- per sitting. To and fro transportation facilities shall be provided **from the permanent residential address to place of meeting**. No other allowances except the above remuneration, shall be payable.

Terms and Conditions:

1. This appointment is subject to provisions of the Gujarat Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations 2019, Notification No. 2 of 2019.
2. No person shall be eligible to be appointed as Chairperson of the Forum, if he has been in the service of PGVCL at any time during preceding two (2) years from the date of occurrence of such vacancy for which the appointment is to be made.
3. By virtue of an appointment as a member of the CGRF of a distribution Licensee, the person shall not claim to be a permanent employee of that distribution Licensee.
4. The Chairperson shall hold office for a term of three years from the date he enters upon his office. Provided that subject to fulfillment of the conditions of eligibility, the Chairperson of the Forum shall be eligible for reappointment for a second term of one year each two times after approval from the Commission.
5. The Chairperson of the Forum may tender his resignation, by giving not less than three (3) months notice in writing to the appointing authority. The appointing authority may relax the specified period of notice considering the request.
6. No person shall be appointed and/or be entitled to continue as a Chairperson if he/she stands disqualified on account of his/her:
 - i. having been adjudged insolvent;
 - ii. having been convicted of an offence which, in the opinion of the Licensee, involves moral turpitude;
 - iii. having become physically or mentally incapable of acting as such member;
 - iv. having acquired such financial or other interest as is likely to affect prejudicially his/her functioning as a member;
 - v. having so abused his/her position as to render his/her continuance in office prejudicial to public interest; or
 - vi. having been guilty of proved misbehavior.
7. Canvassing in any form shall be a disqualification.
8. Incomplete application or applications without enclosures will be rejected without assigning reasons thereof.
9. PGVCL reserves the right to short list, select or rejects any candidates for selection.

10.PGVCL will not be responsible for any postal loss / delay of receipt of application.

11.Mere submission of application does not guarantee the adequacy of candidature for being considered for the further selection process.

12.The management reserves right to cancel select list at any time at its sole discretion, without assigning any reasons thereof.

The Candidates meeting the above criteria may send their application in prescribed format available on PGVCL website along with following documents on or before **11/08/2021** to **Addl. General Manager (HR), PGVCL, Regd. & Corporate Office, "Paschim Gujarat Vij Seva Sadan", Laxminagar, Nana Mava Road, Rajkot**, duly mentioning "Application for the post of Chairperson (CGRF - Rajkot)" on envelop.

1. School Leaving Certificate
2. Two Passport size photographs
3. Retirement Order
4. Experience certificates

Addl. General Manager (HR)
PGVCL - Rajkot